



APPENDIX 2

Satisfaction ratings of attendees at first Public Consultation Meeting January 2016

ASPECT	SATISFACTION RATINGS 1 LOW 5 HIGH					Total
Ratings	1	2	3	4	5	
Venue						
<i>Numbers of responses</i>	2			5	21	28
<i>Percentages</i>	7%	0%	0%	18%	75%	
Presentations						
<i>Numbers of responses</i>	2		2	10	14	28
<i>Percentages</i>	7%	0%	7%	36%	50%	
Discussion						
<i>Numbers of responses</i>	1	1	1	11	14	28
<i>Percentages</i>	4%	4%	4%	39%	50%	
Refreshments						
<i>Numbers of responses</i>	2		2	5	19	28
<i>Percentages</i>	7%	0%	7%	18%	68%	
Overall satisfaction						
<i>Numbers of responses</i>	7	1	5	31	68	112
<i>Percentages</i>	6%	1%	4%	28%	61%	
Total forms returned with ratings but no comments						15
Total forms returned with ratings and comments						13
Total number of feedback forms received						28

Comments

- *1. Great session. Many thanks
- *2. Thank you for your time and the refreshments
- *3. More publicity. Put it on Facebook and other social media
Rob's unforgettable kettering
What's on in Kettering
Northants Telegraph
- *4. Excellently hosted, friendly atmosphere. Impressed by the turnout.
- *5. Traffic management
- *6. Thanks for all you do
- *7. Re venue- only drawback is the layout for table groups. Three of us on my table with our backs to the wall being projected so couldn't see the screen. A revised layout would help
- *8. Very interested in knowing about what happens next. Sarah Smith Peterson. Jerry Connolly.
- *9. Traffic biggest problem
- *10. Quite disjointed conversation as one end of the table couldn't hear the other end. Good first meeting for me and looking forward to getting feedback from sessions.
- *11. Hire in round tables makes discussion easier
- *12. Good to meet others from the area; found my issues were others issues; nice to discuss these issues; unable to discuss with all members on table as too long tables, not round.
- *13. Traffic speeding should be addressed by consideration of a 20mph zone within the area.